

GCI Cancellation Policy

Coaching session dates and times will be mutually agreed between you and your Coach.

If for some reason you are unable to keep an appointment, you must let your Coach know no later than 24 hours before the appointment. The full coaching session fee will be charged if an appointment is not met and the Coach has not been provided with this adequate notice.

Coaching sessions must be undertaken within 12 months of them being booked and paid for. Any unused coaching sessions will not be refunded.